



## HOLIDAY HOURS

Christmas Eve  
**DECEMBER 24**

OFFICE:

**7:30 AM - 12 noon**

HELPDESK:

**8 AM - 2 PM**

Christmas

**DECEMBER 25**  
**CLOSED**

New Years Day

**JANUARY 1**  
**CLOSED**



## SELCO Sponsors Annual Santa's Toy Chest

**Donate a NEW unwrapped toy to Santa's Toy Chest and get a FREE energy efficient light bulb courtesy of SELCO.**

St. Anne's Human Services distributes toys to local children during the holiday season through the Santa's Toy Chest program.

New unwrapped toys can be dropped off at the SELCO office during regular business hours from November 29th through December 20th.

Join us in making this holiday season memorable for a local child in need. Gifts for children of all age groups are welcome.

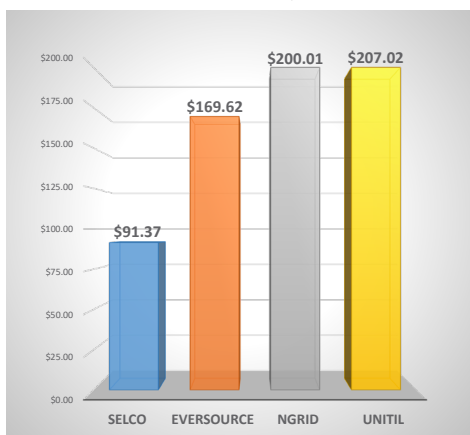


## Appliance Rebates

SELCO is offering a variety of rebates through it's HELPS program until December 31, 2019. For more information please visit [www.munihelps.org/shrewsbury](http://www.munihelps.org/shrewsbury)

## 750kWh of Electricity

Cost as of December 1, 2019



## Share the Warmth

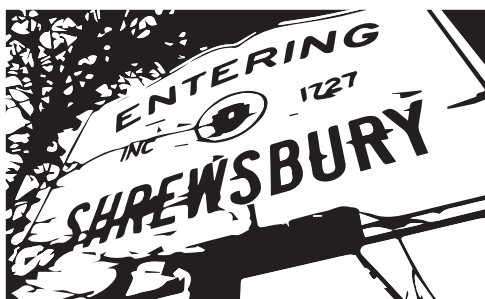
SELCO is asking you to "Share the Warmth" with your neighbors who are having difficulty affording their electric bills this winter.

Fixed incomes, unemployment, illness and other economic problems make it difficult for some Shrewsbury families and senior citizens to afford even life's basic needs.

Please give generously using the envelope included in bills throughout November and December, by clicking the "Donate to Share the Warmth" link on [www.SELCOEZpay.com](http://www.SELCOEZpay.com) or visiting [SELCO.ShrewsburyMA.gov/ShareTheWarmth](http://SELCO.ShrewsburyMA.gov/ShareTheWarmth).

100% of donations go directly to Shrewsbury residents in need.





## Contact Us

### Shrewsbury Electric and Cable Operations

100 Maple Avenue

Shrewsbury, MA 01545

[SELCO.ShrewsburyMA.gov](http://SELCO.ShrewsburyMA.gov)

**Customer Service:** 508-841-8500

**Office Hours:** 7:30 AM to 4:30 PM M-F

**Helpdesk:** 508-841-8572

**Helpdesk Hours:** 8 AM to 10 PM M-Sat.  
10 AM to 10 PM Sun.

## Prime Media

A VISUAL COMMUNICATIONS COMPANY

**Advertise Your Business  
on SELCO Digital Cable**

Cable advertising is the most effective and  
affordable way to advertise your business!

Let your local Prime Media representative  
help you choose from top rated networks  
on SELCO Digital Cable.

*Let our team work for your business!*

For more information contact:

**Guy Ferrante, Account Executive**  
**Prime Media**  
**(508) 826 - 5567**  
[gferrante@pmpmail.net](mailto:gferrante@pmpmail.net)

## New Heat Pump Incentives Up to \$1,200 for SELCO Customers

Mitsubishi Electric is offering SELCO Customers special pricing on the purchase of a cold climate heat pump. Visit [SELCO.ShrewsburyMA.gov/green](http://SELCO.ShrewsburyMA.gov/green) to learn more. This is a limited time offer available through **December 31, 2019** or until funds are exhausted.



### Heat Pump Benefits:

- **Energy Efficient** - Ductless heat pumps allow you to heat and cool specific areas in your home, meaning you use energy only where you need to. Plus, no energy is lost through leaky ductwork.
- **Versatility** - Ductless heat pumps don't require any ductwork and are therefore simpler to install. Plus, you get both heating and cooling from just one unit.
- **Financial Savings** - Ductless heat pumps are extremely energy efficient, meaning you'll save more on your energy bills in comparison to Oil and Propane.
- **Air Quality** - As your heat pump circulates the air in your room, the filters clean and purify the air removing dust, mold spores, odors, smoke and other particles. This makes them excellent for people that suffer from asthma and allergies.



**HELPS**  
Home Energy Loss  
Prevention Services

### How to Receive Your Incentive:

- Visit **MitsubishiComfort.com** and select "Get Started."
- Click on "Find a Contractor" and enter your zip code for a list of qualifying Mitsubishi Diamond Contractors.
- Contact your contractor to find out what equipment qualifies and which system design is right for your home.
- Work with your contractor to complete the installation and receive \$300 to \$600 (depending on the size and number of systems) in upfront incentives.
- After your installation, contact HELPS at **(413) 308-1369** to apply for a matching rebate from SELCO.

## Spectrum News 1/Massachusetts is launching on SELCO soon!

**LOCAL  
NEWS**

*24/7 all-news TV station providing news, weather and sports. Formerly known as Charter TV3, this new station will be seen on Channels 15/315 and will continue coverage of Shrewsbury news and high school sports, including Shrewsbury High and St. John's*

**Look for the new channel this December on SELCO Cable!**